



“
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”

A little help can go a long way
Our impact in 2019/20

 **Glasspool**
Charity Trust

www.glasspool.org.uk

Targeting the hardest hit

In response to an unprecedented level of demand for our support, we scaled up our grant-giving and helped

14,425 people

A 25% increase on last year!

Through our strong and evergrowing network of frontline support workers across the UK, we were able to target our support directly at those who most needed it.



They have helped us to distribute

“Against a backdrop of poor housing in the UK and widening inequality, demand for Glasspool’s support will only increase.”

David Terrace, Grants Programme Manager,
The Mercers’ Company



in grants to people requiring financial support this year.

Behind every grant...

...is a story. A story of a person facing financial difficulties. A story of challenging life circumstances. A story of needing a little help to build a stable and secure future.

These stories reveal the adversity people face. How they are living without access to essential items, to the detriment of their health, home and mental wellbeing. They also show the impact of a little bit of help.

How, by providing an essential item, we can equip people with what they need to build a better future.

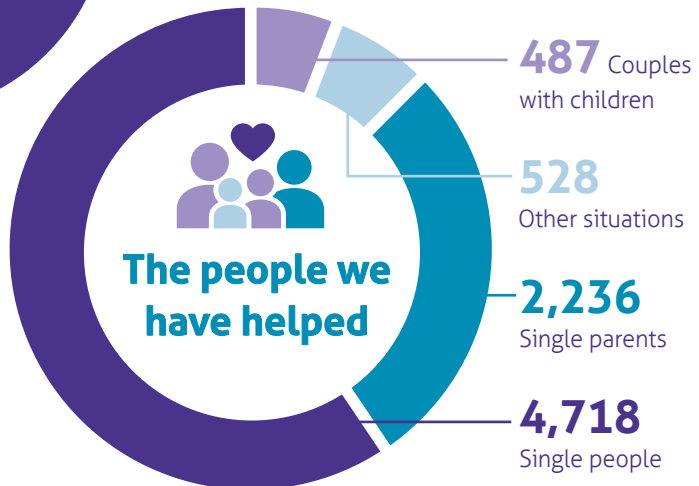


Our year in numbers



“Glasspool grant-giving is not a random scattering of funding. It’s delivered as part of a wider support package – vital in helping people to change their circumstances.”

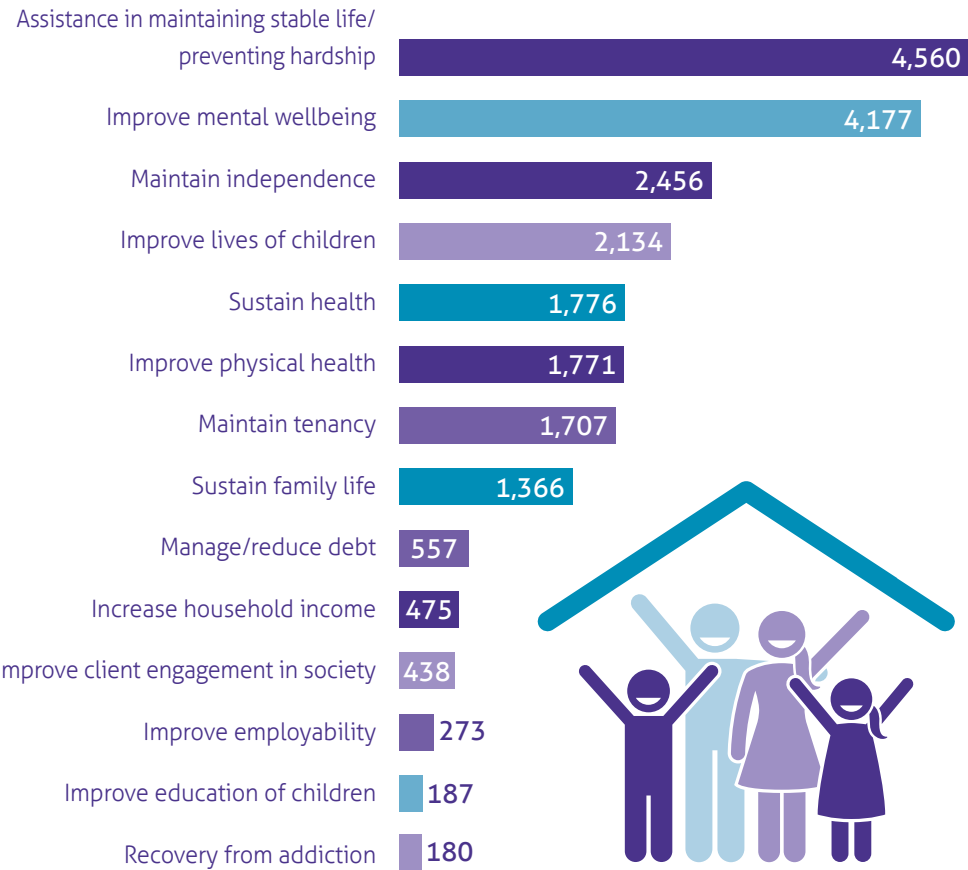
Andy Mellows, Head of Charities, The Drapers’ Company



The impact behind the numbers

How does a fridge-freezer lead to improved health and independence? How does a washing machine prevent a mum from feeling anxious? How does bedding help a child feel safe and secure in their new home? How does a grant prevent hardship?

How our grants helped



The following stories show how our grants deliver real outcomes for those living in challenging circumstances.



»» Improving health and independence

Glasspool provided Lin and Steve Rackett with a fridge-freezer when their old one broke. Lin shares the impact this had on them.

"Six years ago my husband Steve suffered a massive stroke. I went from being his wife to his full-time carer. When Steve started to regularly suffer with an upset stomach, I realised our fridge-freezer wasn't keeping food at the correct temperature.

"We've always been proud, hard-working people. Never in my life did I expect that one day I'd need to call a charity for help. When you work and have access to money, you don't think about replacing appliances. But, when you don't have the means to replace it, that appliance becomes yet another hurdle in an already challenging situation."



“ The fridge-freezer Glasspool provided has made a big difference to our lives. Steve is no longer sick, and, by being able to use the handles to open the doors, he can live more independently. This means the world to Steve. He is a proud man, and doesn't want to rely on his wife for everything.”

Lin

»» Building a stable home

Glasspool provided mum-of-three Rosie Barry* with a grant to help her build a new life after fleeing domestic violence.



“Glasspool’s grant has helped me to build a home for my children. After so much upheaval they are now settled and enjoying a normal childhood. For the first time in years, I’m self-sufficient. I no longer have to rely on anyone to take care of us and I’m excited about the future.”

Rosie*

“I left an abusive relationship and returned home to Northern Ireland with my three children. I had no savings or possessions. At 40, and with three kids, I was starting over. I was allocated a house, but with no money it was hard to make it feel like home.

“I couldn’t afford a washing machine, so every day I’d wash the kids’ clothes by hand. I’d feel anxious whenever they’d go outside to play, in case they’d return with dirty clothes that I’d have to scrub clean.

“When Glasspool provided a washing machine I felt the anxiety lift from my shoulders. Cleaning clothes no longer felt like a huge burden. Now, I’m relaxed about the kids going to the park to play. Glasspool also funded bedding. The kids were so excited about their bedding and loved picking the sets they wanted. It made their bedrooms feel much more comfortable.”



*names changed to protect identity

»» Improving engagement in society

John Davies* saw no way out. Living on just £60 a week, his debt was mounting by the day. He was at risk of having his electric and gas cut off, and was surviving on very little food.

John didn't want to ask for help, so managed as best he could until one day he approached the place where he volunteers to ask for a food voucher. There, the true picture of John's situation slowly emerged, and his colleagues contacted Glasspool. We provided a grant to John, to help him with some much-needed clothes so that he could feel confident and build a better future to prevent him from experiencing continued hardship.



“Glasspool helped me at a time when I needed it most. I honestly didn't know who to turn to. I was ashamed and didn't want to bother anyone. I was at a very low point. The grant from Glasspool helped to get me through a very difficult time.”

John*

Our impact is strengthened by partnership working



Working in partnership with frontline workers ensures our support is delivered to those most in need.



Working in partnership with our funding partners means we can help more people and achieve greater impact.



Working in partnership enabled us to help **14,425** people in 2019/20.

Smallwood Trust

In March 2020 we established a new funding partnership with the Smallwood Trust in which they will match our grants to deliver even greater support.

“As a funder we can use Glasspool’s network of support workers to reach women who need help. I’ve seen how proactive Glasspool is, particularly in the midst of the global pandemic, working with other funders to better help communities.”

Emma Crump,
Head of Evaluation,
Smallwood Trust



“We’ve secured many fridges, washing machines and ovens from Glasspool, but really the grants provide so much more than that. It provides families with a warm, comfortable and safe home. Without these grants I believe families would be in much more vulnerable situations.”

Catherine Millar, Family Support Worker
for Sure Start in Derry, Northern Ireland

www.glasspool.org.uk

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